

Thank you for purchasing Olivon products. Your Olivon product should be supplied to you free from any manufacturing defects. If you find anything to be below the standards you expect, please contact your authorized Olivon dealer for more information.

No-Fault Limited Lifetime Warranty

Non-Electrical products have a No-Fault Limited Lifetime Warranty. The Olivon No-Fault Lifetime Warranty applies to all non-electrical Olivon brand products such as tripods, eyepieces, binoculars and spotting scopes. We will repair or replace your Olivon product in the event it becomes damaged or defective - at no charge to you. Ship the damaged product to us at your expense and we will repair or replace the product. It doesn't matter how or where it happened or whose fault it was as long as it was purchased from an authorized US Olivon retailer. This warranty is fully transferable. Proof of purchase is required to receive service or replacement. This warranty does not cover loss, theft or deliberate damage to the product.

Replacement items will usually be the same model, and of the same approximate age and condition as the model returned under this guarantee, however we reserve the right to substitute equivalent or better models of similar specifications.

There are parts of your instrument that are expected to wear out and as such are not covered by the guarantee. Rubber eyecups and body covering will wear during normal use and replacement is not covered under guarantee, also external parts such as lens caps, cases and straps are not included in the guarantee. Most spare parts and replacement accessories can be purchased via your dealer at modest cost. Cleaning (both internal and external) is not covered under guarantee. Faults arising from improper use are not covered under guarantee.

This warranty explicitly applies to purchases made through Olivon US retailers and is effective in the USA exclusively.

Please call our main office at 770-640-9692, or email us at customer.support@olivonusa.com to arrange for warranty repairs / replacement.

Disposable products such as Cleaning Kits and its contents are not covered under any warranty.



Two Year Limited Warranty

Electrical products have a Limited Two Year Warranty. The two Year Limited Warranty for electrical products is applied from the date of purchase for two years.

Important: Personal misuse, improper maintenance and cosmetic damages are not covered in the Electrical Limited Two Year Warranty. Only factory defects are covered.

This warranty explicitly applies to purchases made through Olivon US retailers and is effective in the USA exclusively.

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Care and Cleaning

Eyepieces, binoculars, spotting scopes and telescopes are precision optical instruments and need to be handled carefully. Avoid knocks and shocks; keep away from dust, moisture and extremes of temperature.

Carry your instrument in a case where possible, this will help keep it clean and protect it. Avoid touching the surface of lenses with your fingers, use an optical cleaning cloth or lens tissues to clean lens surfaces. Do not apply liquid cleaner directly to lenses.

If your binocular receives a knock it may slightly dislodge the lenses or prisms and cause a distorted or double image. Usually this can be rectified quickly. Contact customer.support@olivonusa.com or your authorized Olivon dealer for information.

Dust and dirt will find its way inside binoculars and telescopes so don't be surprised to see particles of dirt inside. Unless the lenses get very dirty, this will not seriously impair viewing performance. You may need to have your instrument internally cleaned. Contact customer.support@olivonusa.com or your authorized Olivon dealer for information. Please be aware that cleaning of your product is not covered under guarantee.

Team Olivon USA